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**IN THE UNITED STATES PATENT AND TRADEMARK OFFICE**

**PATENT**

|             |                                  |                   |                    |
|-------------|----------------------------------|-------------------|--------------------|
| Applicants: | Boyle, et al.                    | Docket No.:       | 40655.1000         |
| Serial No.: | 09/827,031                       | Examiner:         | Timothy M. Harbeck |
| Filed:      | April 5, 2001                    | Group Art Unit:   | 3692               |
| Title:      | INTERACTIVE DEMAND<br>MANAGEMENT | Confirmation No.: | 4847               |

**AMENDMENT AND REPLY**

Mail Stop AF  
Commissioner for Patents  
P.O. Box 1450  
Alexandria, VA 22313-1450

Dear Commissioner:

In reply to the Final Office Action mailed on May 15, 2007, of which this Reply is filed within two months, please consider the following amendments and remarks:

**Amendments to the Claims** are reflected in the listing of claims, which begins on page 2 of this paper.

**Remarks/Arguments** begin on page 6 of this paper.

*Handwritten signature and date: 8/16/17*